



Manager, Training & Standards (CPM-11434)

York University is known for championing new ways of thinking that drive teaching and research excellence. Our 53,000 students receive the education they need to create big ideas that make an impact on the world. Meaningful and sometimes unexpected careers result from cross-discipline programming, innovative course design and diverse experiential learning opportunities. York students and graduates push limits, achieve goals and find solutions to the world's most pressing social challenges, empowered by a strong community that opens minds. York U is an internationally recognized research university – our 11 faculties and 24 research centres have partnerships with 200+ leading universities worldwide.

We are currently recruiting for a Manager, Training & Standards to work with Security Operations, Department of Community Safety for this exciting opportunity.

Are you a Managerial professional within the field of Security Services? Do you have experience training, supervising, coaching, mentoring and motivating staff in a unionized environment? Do you have experience developing and implementing multiple policies, procedures and standards? Are you a superior communicator with excellent presentation skills? Do you possess experience planning, developing, coordinating and delivering training programs including use of force, defensive tactics and crisis de-escalation? If so, keep reading!

In this role, you will be responsible for the development, implementation, coordination and facilitation of training to all Security Services staff at York University for York's campuses and for ensuring training standards and curricula are aligned with other areas in the Community Safety Department. In consultation with the Director, the Manager is responsible for the development and maintenance of York University Security Services (YSS) training packages, standards and procedures that provide for high quality customer-focused services to diverse community of students, staff and faculty according to the University's mission and the mission of the Community Safety Department. The Manager will also work with other staff and departments develop synergistic training with a focus on community safety. This is in support of a safe campus environment for the over 50,000 students and staff, faculty and visitors that comprise the York University Community.

To be considered for this opportunity, you will possess:

A Law and Security Administration degree or diploma from a recognized University or Community College or equivalent combination of education and experience. Certificate in adult learning or equivalent in experience developing and delivering training programs. Instructor level certification in use of force, defensive tactics and crisis de-escalation. Additional education or qualifications in community policing, crime prevention, or diversity/human rights would be an asset. In addition, the successful incumbent will possess a minimum seven years security or policing related experience. Three years minimum experience developing and implementing multiple policies, procedures and standards. Three years minimum experience planning, developing, coordinating and delivering training programs including use of force, defensive tactics and crisis de-escalation training. Experience in a University environment preferred. Three years minimum experience managing in a unionized environment required. Police experience preferred.

To apply to this exciting opportunity or for full position details, qualifications and application procedures go to www.yorku.ca/jobs and refer to posting# CPM-11434.

We offer comprehensive benefits and access to superb educational and recreational facilities. For more information on what York has to offer U please visit: <http://hr.info.yorku.ca/benefits/>



York University is committed to Employment Equity and encourages applications from all qualified candidates. The University welcomes applications from all qualified individuals, including individuals within the University's employment equity categories of women, persons with disabilities, members of visible minorities and aboriginal persons, individuals of diverse gender and sexual orientation and all groups protected by the Human Rights Code. York University is committed to employment equity and diversity and a positive and supportive environment.

York University offers accommodation for applicants with disabilities in its recruitment processes. If you are contacted by York University regarding a job opportunity or testing, please advise if you require accommodation. Please note, only those selected for an interview will be contacted.